

# VICTORY BREWING COMPANY

## Restaurant Manager

### Overview

The Restaurant Manager will oversee all restaurant operations in accomplishing the objectives of the restaurant mission, which addresses the objectives of the company as a whole.

### Requirements

- Ability to work with others as a team
- Possess customer service skills
- Ability to learn skilled processes
- Flexible with regards to work schedule and hours
- Ability to be around alcohol without abuse of it
- Possess a great work ethic

### Compensation Package

- Competitive salary
- Paid vacation
- Medical/dental/vision
- 401k with match

### Job Description

Duties include, but are not limited to, the following:

- Taking responsibility for the business performance of the restaurant
- Organizing marketing activities, such as promotional events and discount schemes
- Creating and executing plans for staff development
- Planning and coordinating menus
- Coordinating the entire operation of the restaurant during scheduled shifts
- Managing staff throughout their shift and providing them with feedback
- Collection, evaluation and responding to customer comments
- Ensuring that all employees adhere to the company's policy standards
- Meeting and greeting customers and organizing table reservations
- Advising customers on menu and beer choice
- Maintaining high standards of quality control, hygiene, and health and safety
- Preparing cash drawers and providing petty cash as required
- Helping in any area of the restaurant when circumstances dictate
- Reporting all relevant restaurant activities and situations to GM through daily journal entries
- Active participation in new business development
- Active role hiring FOH employees
- Mentoring and training of all FOH employees and record progress and participate in reviews
- Collection and evaluation of customer feedback
- Proper attention and supervision of incoming and outgoing communication
- Inventory management and supplies procurement
- Bank transactions and accountability thereof
- Supervision of FOH and BOH cleaning regime
- Maintain role as opening and closing floor manager as scheduled
- Follow up on executed parties with thank you letters

To apply, please forward resume **by email** to [careers@victorybeer.com](mailto:careers@victorybeer.com); **by fax** to (610) 873-0985 or **by mail** to 420 Acorn Lane, Downingtown, PA 19335.